MARIAEUGENIA TODIERE

Home Adress:U3/449 Bourke st, Surry Hills 2010, Sydney NSW Mobile phone: +61 0481103785 e-mail: <u>uggetodiere@gmail.com</u>

Nationality: Italian

OBJECTIVE

Looking for a position in a challenging environment, contributing with enthusiasm, dedication, responsibility, and good work ethic, combined with a desire to utilize my customer service skills obtained through experience.

KEY STRENGTHS

- Detail-oriented with flair for outstanding customer service;
- Responsible, friendly, outgoing, hard worker, efficient and helpful;
- High levels of energy, enthusiasm and ability to work in a team;
- Driving licence;

PERSONAL WORK EXPERIENCE

Swimming Instructor/Coach and Lifeguard (October 2015 to present)

Part of team "Prince Alfred Park Pool" 105 Chalmers St, Surry Hills NSW 2010; Andrew "Boy" Charlton Pool 1C Mrs Maquaries Rd, Sydney;

<u>Activities</u>: Provide professional instruction in Swim School programs and provide a safe, fun and educational environment in which students progressively learn to swim;

Supervise swimmers, spotting hazards and prevent accidents, gave advice, control unruly behaviour, water rescue;

Swimming Instructor/Coach (January 2015 to July 2015)

Part of team "All sorts indoor sports" 190 Bourke Road, Alexandria NSW 2015;

<u>Activities</u>: Provided professional instruction in Swim School programs and provided a safe, fun and educational environment in which students progressively learned to swam;

Nanny (August 2014 to present)

Part of team 'My Au Pair & Nannies - Australia', Summer West-Kennett;

Activities: casual nanny job in different families in Sydney;

Nanny (January 2014 to January 2015)

Larni Malcom, 129 Darling St. Balmain East New South Wales 2041, Australia:

<u>Activities</u>: Created a stimulating, nurturing, and safe environment for the children, supervised the activities at all times;

Barista, Waitress, Lifeguard, Swimming Instructor and Water Aerobics (Summer 2013)

Villa Giada Holiday Club, 123, Strada Colla, 18100 Imperia, http://www.villagiada.it;

<u>Activities</u>: managed relationship with customers, controlled room and bar, supervisioned of the swimming pool, entertainment activities;

Receptionist (Summer 2012)

CONI di Imperia, 6, Via Belgrano, 18100 Imperia, http://www.educamp.coni.it; Activities: responsible for customer service officer;

Au Pair (April 2011 to April 2012)

Andrea Di Marco 2101, Pacific Ave Apt 403 San Francisco, CA;

<u>Activities</u>: Created a stimulating, nurturing, and safe environment for the child, supervised and cared activities at all times;

Swimming instructor (October 2007 to April 2011)

"Rari Nantes Imperia" 1, Via San Lazzaro, 18100 Imperia;

<u>Activities:</u> Provided professional instruction in Swim School programs and provided a safe, fun and educational environment in which students progressively learned to swam; qualified swim coach, customer service officer;

Educator (Summer 2010)

CONI di Imperia, 6, Via Belgrano, 18100 Imperia, http://www.educamp.coni.it;

Activities: act as a swimming instructor and supervised children's activities;

Lifeguard (Summer 2006 to 2009)

Several beaches in Italy;

<u>Activities:</u> Supervised swimmers, spotting hazards and prevented accidents, gave advice on water safety, controlled unruly behaviour, water rescue;

EDUCATION AND TRAINING

Pool Lifeguard Licence (November 2015)

Intermediate advance English course (from December 2014 - present);

"Australian Academy of Commerce, Language Centre" Kogarah, - Australia, http://www.ausacademy.edu.au

Certificate of attainment perform HLTAID003 Provide First Aid (October 2015);

Certificate AUSTSWIM Teacher of Swimming and Water Safety licence (June 2014);

Certificate of attainment perform CPR HLTCPR211A (March 2014);

Working With Children Certificate number: WWC0324116E;

French certificate of attendance during 60 hours (April 2013);

Provincial center of professional training "G.Pastore Srl";

Intermediate English course (January 2013);

"British institute" 12, Viale Matteotti, - Imperia, http://www.britishinstitutes.it/imperia;

Swimming instructor certificate second level (March 2010);

Italian swimming Federation;

English Course (April 2007);

"British institute" 12, Viale Matteotti, - Imperia, http://www.britishinstitutes.it/imperia;

Swimming instructor certificate first level (March 2006);

Italian swimming Federation;

High school Diploma "Manager of community" (July 2005);

Commercial Technical Institute in Pedagogy/Education "Caio Primo Secondo" Italy;

Certificate of Lifeguard (May 2004);

Italian swimming Federation;

Languages:

Italian: mother tongue;

English: Intermediate (spoken and written);

French: Beginner; Spanish: Beginner.

Computer:

Knowledge: Microsoft Word, Excel, PowerPoint and Internet Search Engines, HTML.

INTERESTS AND SKILLS

<u>Personal skills:</u> Excellent communication and organizational skills, flexibility, able to work independently or as a part of a team, good service, hospitality and entertainment, ability to work under pressure, natural attitude at problem solving, open minded view.

<u>Interests:</u> Cooking, design, recycle, craft, photography, travelling, reading, sports: swimming, bike, running (competitive swim to 1991 until 2002).